DIGITAL BANKING OUCCK GUIDE



HOW TO UPDATE YOUR CONTACT INFORMATION

HOW TO UPDATE YOUR CONTACT INFORMATION THROUGH THE MOBILE APP

1. Click More in the lower right corner

- 2. Click Settings
- 3. Click Contact
- 4. Update your address, phone number(s), and email address
- 5. Click **Save**
- 6. Identity verification is needed before your information can be saved
 - a. Select to receive a verification code via email or automated call or text
 - b. Click Sent Code
 - c. Enter the Verification code
 - d. Click Verify

HOW TO UPDATE YOUR CONTACT INFORMATION THROUGH ONLINE BANKING

- 1. Hover over **Tools** in the navigation
- 2. Click Settings
- 3. Click Contact
- 4. Click on the pencil icon to edit
- 5. Update your address, phone number(s), and email address
- 6. Click Save
- 7. Identity verification is needed before your information can be saved
 - a. Select to receive a verification code via email or automated call or text
 - b. Click Sent Code
 - c. Enter the Verification code
 - d. Click Verify