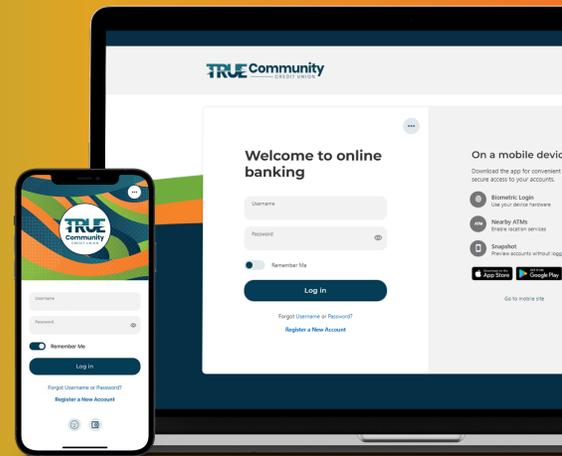


NEW USER REGISTRATION



GETTING STARTED

- If you're on a mobile phone, visit your **App Store**, search **TRUE Community Digital Banking** and look for our colorful TRUE icon.
- If you're on a computer or tablet, visit **DigitalBanking.TRUECCU.com**.

1 REGISTER A NEW ACCOUNT

Once you reach the login screen on your device, click **Register A New Account**.

2 SELECT ACCOUNT TYPE

Select **Individual** or **Business** to indicate which type of account you are registering.

3 ACCEPT THE DISCLOSURE

Review and accept TRUECCU's Digital Banking disclosure.

4 VERIFY YOUR ACCOUNT INFORMATION AND IDENTITY

Confirm Your Identity By Entering:

- Your account number
- Your full Social Security Number
- Your date of birth
- Your zip code

Note: When registering a Business Account, use your EIN in place of Social Security Number and the date your business was created in place of Date of Birth.

5 FIRST TIME LOGIN CREDENTIALS

- Create a unique **username** between 6 and 20 characters in length.
- Select whether you would like a **temporary password** to be sent via email or text.

6 ENTER THE TEMPORARY PASSWORD

Once you receive the temporary password at the destination selected in Step 5, enter your temporary password.

7 CREATE YOUR PASSWORD

- Your password must be at least **12 characters** in length using any combination of upper or lower case letters, numbers or symbols.
- You will enter your Password two times to confirm.

8 VERIFY CONTACT INFORMATION

Ensure your email and phone number are up-to-date.