

DIGITAL BANKING

QUICK GUIDE

The True logo is centered within a white circle. The word "TRUE" is written in a bold, dark blue, sans-serif font. The letters are stylized, with the 'T' and 'R' having a unique, angular design. The background of the circle is white, and the circle is set against a colorful, abstract pattern of orange, green, and dark blue stripes and shapes.

TRUE

HOW TO SKIP-A-PAY

ON LOANS

LOANS: HOW TO SKIP-A-PAY THROUGH ONLINE BANKING

1. Hover over **Tools**
2. Click **Skip A Pay**
3. Under the loan you wish to skip payment on, click **Skip**
 - a. Please note: If the loan you wish to SkipAPay on is not available, the status will read Not Eligible
4. **Select the account** to make the Skip A Pay fee payment
5. Read the disclosures and accept the terms by clicking the **I Agree box**
6. Click **Submit**

LOANS: HOW TO SKIP-A-PAY THROUGH THE MOBILE APP

1. Click **More**
2. Click **Tools**
2. Click **Skip A Pay**
3. Under the loan you wish to skip payment on, click **Skip**
 - a. Please note: If the loan you wish to SkipAPay on is not available, the status will read Not Eligible
4. **Select the account** to make the Skip A Pay fee payment
5. Read the disclosures and accept the terms by clicking the **I Agree box**
6. Click **Submit**